THE UNIVERSITY OF QUEENSLAND
AUSTRALIA
CREATE CHANGE

Welcome to Ready to Teach Week 2022

Library support for teaching and learning

itali.uq.edu.au/ready-to-teach-week

Acknowledgement of **Country**

The University of Queensland (UQ) acknowledges the Traditional Owners and their custodianship of the lands on which we meet.

We pay our respects to their Ancestors and their descendants, who continue cultural and spiritual connections to Country.

We recognise their valuable contributions to Australian and global society.

Discover the Library

Learning resources

Library and subject guides

Study spaces

Training

Support

Available 24/7

Library support services for staff & students

Eileen Pan, Unsplash

The Library operates an AskUs service

- Live Chat – via the Library home page 8am-8pm Monday-Friday*; 12-5pm weekends during semester
- Email askus@library.uq.edu.au
- phone 3346 4312
- Visit the AskUs service in a number of library spaces**

The service responds to student and staff questions throughout the year. The Library staff provide a timely service answering questions about:

- textbook and other resource accessibility
- student card problems
- referral to referencing style guides
- password resets
- student software support
- online exam technical support and much more.

Librarians, publishing, data, research, training and other specialist staff eg copyright officer can advise on questions you may have in relation to supporting your cohort of students.

*The exam support service offers extended hours. Please advise us if you require this help so we can plan ahead.

**Unless directed to close the service due to COVID outbreaks or another emergency

Services for teaching staff

Find out how the Library can support you, your tutors and your students with their coursework this semester

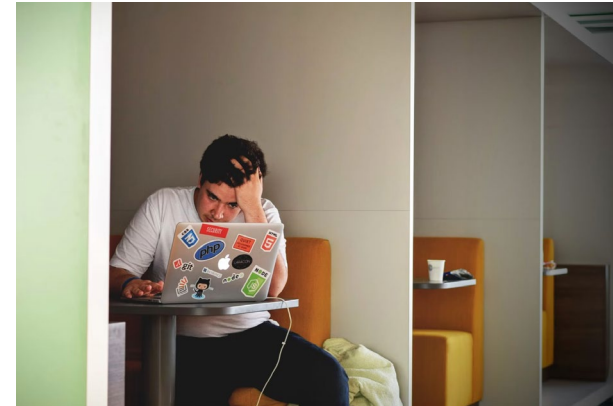https://web.library.uq.edu.au/library-services/services-teaching-staff

Dom Fou on Unsplash

The kinds of help the Library can offer teaching academics to save you time include -

- Locating or advising on accessible textbooks and readings for the course and/or open book exams
- Help with editing an existing course guide in the Library's TALIS system – to remove or add readings. This page can link to your course BlackBoard site so students can find readings fast
- Aboriginal and Torres Strait Islander perspectives guide - can assist with Indigenizing the curriculum
- Request information literacy classes offered by librarians to help teach research skills or introduce students to objects within the collection if that may benefit specific studies
- Do your students need to learn specific IT skills to get on top of their coursework? We offer IT training classes, manuals and videos to increase digital capability skills
- Will you need to offer online school or central exams at mid-semester and/or end of semester?

https://web.library.uq.edu.au/library-services/students/preparing-online-exam-success

Other services to assist students undertaking your course

- [Referencing support](#) guides

- [Object based learning](#) training

- [Library subject guides](#) and [course guides](#) – help identify subject specific material

- [Videos and streamed media](#)

- [Open Educational Resources](#) (OER) - access to free textbooks etc

- [Supporting remote students](#)

- [Alternative formatting](#) and other [disability services](#)

- [Digital skills](#) guides & videos to help them upskill for coursework/employment

- Research skills guides & classes – [assignment help](#) etc

- [IT training](#) - NVivo, R, Infographics, QGIS, EndNote, Python (and [LinkedIn Learning](#))

Tim Gouw on Unsplash

Other library services for academic staff

- Help with managing research data
- Help with metrics, engagement and impact – for seeking grants and promotions
- Help with publishing

- You can also attend IT training classes
- Request books for the collection
- Borrow and read items and submit document delivery requests for articles and conference papers not held in the collection
- Explore the Library's cultural and heritage special collections
- Attend library events in Research Week and Teaching and Learning Week
- Follow us on social media channels and share in a lively conversation with staff, students and the community

Showcasing Aboriginal and Torres Strait Islander Collections

Thank you

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