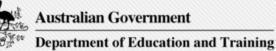
#### TRANSFORMINGEXAMS.COM e Exam

A Scalable Examination Platform for BYOD Invigilated Assessment

# e-Exams Masterclass

## Mathew Hillier, **Monash University**

University of Queensland, 27 Sep 2018



MONASH











## Acknowledgements

### **Project Partners**

- Monash University: Dr Mathew Hillier (PI), Prof. Marilyn Baird, Dr Scott Grant
- University of Tasmania: Dr Andrew Fluck.
- Central Queensland University: Dr Michael Cowling, Kenneth Howah, Mary Tom.
- Australian National University: Brandon Colquhoun, Beth Harris
- Edith Cowan University: Assoc. Prof. Paul Newhouse (deceased)
- Macquarie University: Assoc. Prof. Matthew Bower, Prof Dominic Verity
- RMIT University: Assoc. Prof. Shona Leitch
- University of South Australia: Dr Ruth Geer, Bruce White
- University of Queensland: Dominic McGrath
- University of New South Wales (Canberra)/ ADFA: Dr David Meacheam, Emma Betts

### Academics hosting trials

- Monash college: Nathaniel Lyons (Globalisation + Geography)
- Monash Uni: Dr Shani Tobias (Translation), Dr Charanjit Kaur (Bus Stats).
- UQ: Dr Amy Hubbell (French language).
- CQU: Dr Rahat Hossain (KM in IT).
- UTAS: Dr Wendy Balassa (Education)
- ECU: Dr Jeremy Pagram (Programming/Python)
- UNSW/ADFA: Andrew Gilbert (Air Power).

#### Project staff

Martin Coleman (lead software developer) Vilma Simbag (project manager/admin) Former staff: Lubos Rendek (software dev). Students (summer/winter projects and casual RAs): Chao Wang, Kim Martinow, Sayumi Umeda, Annie (Yunyi Yang), Yi Zheng.

## Problems with current exams

Paper based exam features...

Limited pedagogical scope... MCQ/TF, short/essay response, static diagrams.

Tendency to examine end product (final response) rather than process.

Harder to examine deep/higher order skills - tends to lower order

Hand-written pen-on-paper is much less common as a problem solving and information presentation tool.

But, computerised MCQ and a text box isn't making pedagogical progress!

Not reflective of the modern world of work.

Is this limiting our ability to accredit graduates as being able to operate in the world of today, immersed in technology, information and complexity? Other problems you know of?

# Why keep exams?

# Discuss!

## Why keep exams?

High stakes, supervised testing is still needed because:

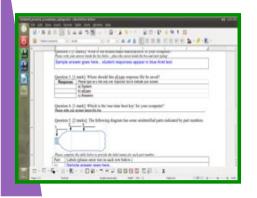
- Qualification identify verification (be sure it is the student's work
- rise of contract cheating)
- A test of the student's 'metal' under pressure.
- Accreditation requirements.
- Social/political stakeholder expectations.
- Time and workload efficiencies?
- Other reasons ... ?

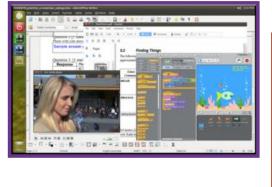
# e-Exam Types

# **Types - Phased implementation strategy**

Start >	> > >	> > >	> > >	> > >	> Future >
Get Ready	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
Institutional	Paper equivalent small scale.	Post-paper small to Medium to large scale.	Whitelisted and logged Internet	Open but fully logged Internet	
approvals, research ethics, hardware and infrastructure.	Basic doc exams to begin.	Expanding the landscape with apps and media.	Adding the power of an LMS (Moodle).	Network BYOD exam.	Network mixed mode BYOD exam.
	Crawling	Walking	Running	Jumping	Flying!

L L L L L









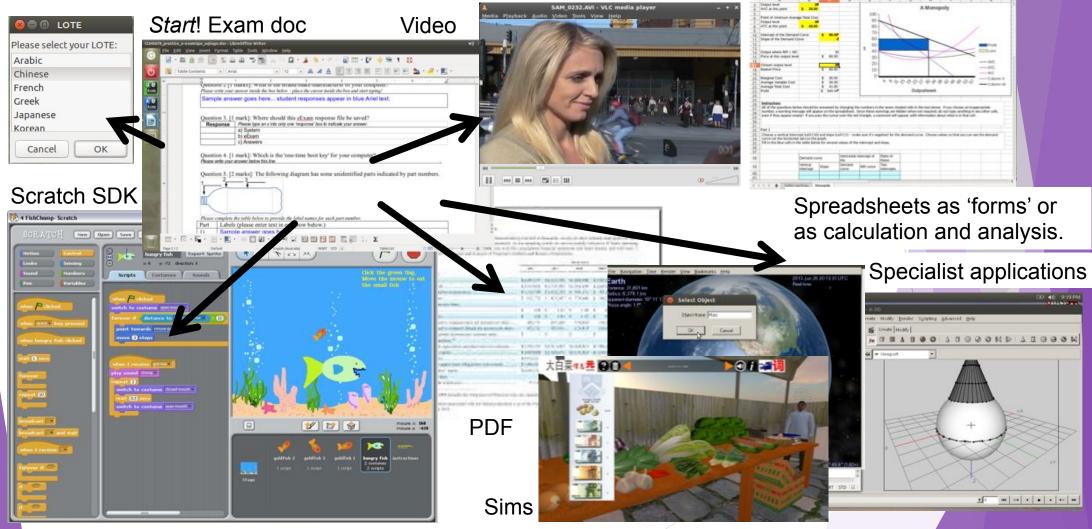
e-Exam types now in use

The e-Exam platform features in use now:

- 1: Paper-equivalent doc or spreadsheet 'form' based exam
- 2: Post-paper word doc centric exam (multimedia, programming, spreadsheets as math tools)
- 3: Moodle based exam (client/server with 'offline')
- Features under development ~ 2018-2019+
- 4: White-listed online exam with logging (half done!)
- 5: Open online exam with logging

# e-Exam Trials: Towards 'post-paper' (phase 1 to 2)

#### Start simple and build up!

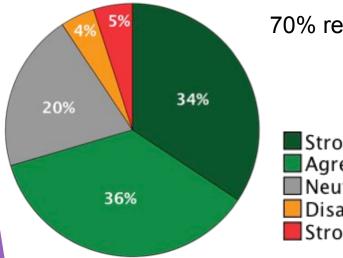


## e-Exam trials

Exams	Typists	Pen	Weight	Minutes
Sum	1750	1309	~	4145
Mean	40	37	32%	106
Smallest	1	~	5%	15
Largest	166	~	50%	180

Typists:

I would recommend the e-Exam system to others.



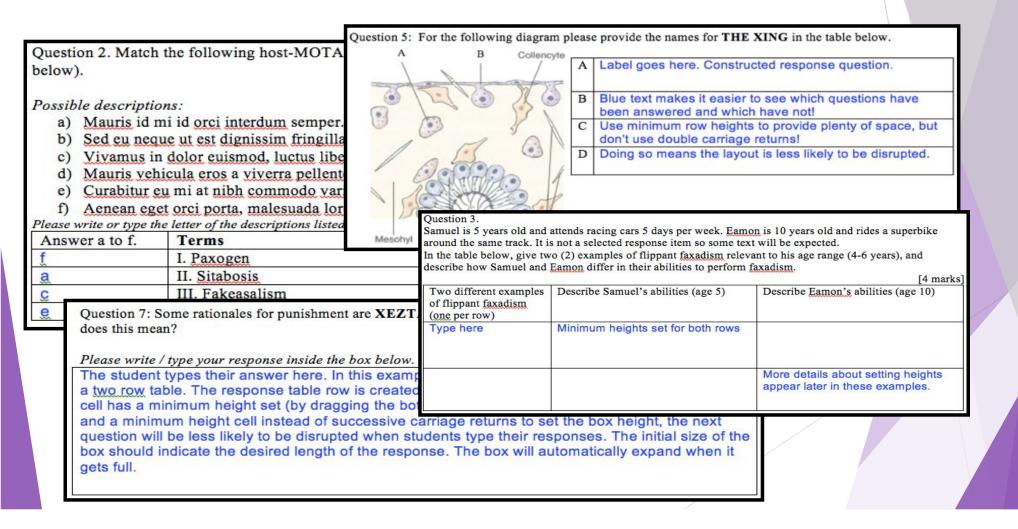
70% recommend it!

Strongly Agree Agree Neutral Disagree Strongly Disagree

	Recent e-Exams 2017 and 2018			
Monash	<ul> <li>Business Statistics</li> <li>Chinese online media ('Robust' online).</li> <li>Geography x 3 classes [Monash college 2016]</li> <li>Globalisation x 4 classes [Monash college 2017]</li> <li>Language Translation (some NAATI)</li> <li>Introductory Chinese language (offline, Spreadsheet used as a form)</li> <li>Introduction to Chinese ('Robust' online).</li> </ul>			
UQ	French language translation			
CQU	<ul> <li>Knowledge Management Principles (IT)</li> <li>Ethics and Social Issues (IT)</li> <li>IT management</li> </ul>			
UTAS	<ul> <li>TAS</li> <li>ICT in Education (post-paper exams)</li> <li>Environmental Chemistry</li> </ul>			
MqU	NSW • Air power (ADFA)			
UNSW				
ECU				
UniSA • Science & Math for secondary teaching				

## Paper equivalent using word documents

Suitable format adjustments were made to cater for both paper and screen.

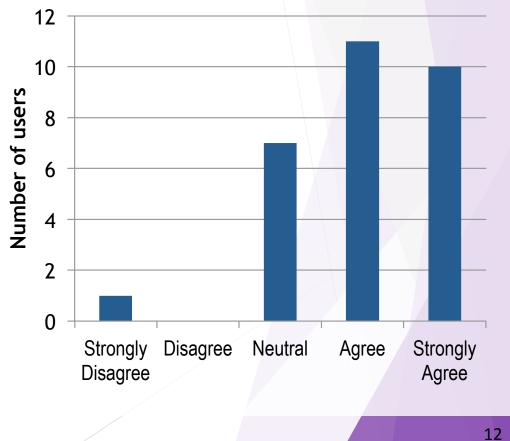


## e-Exam trial feedback - Macquarie U

"I would recommend the e-Exam system to others".

ICT in Education, 80 min 40% Final exam Word document: 10 x MCQ and 1 x Essay

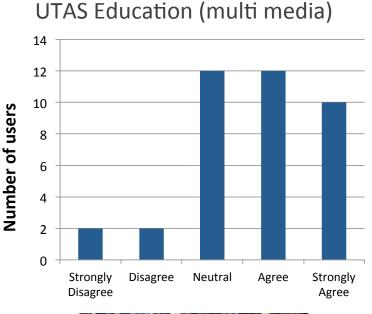
<image>



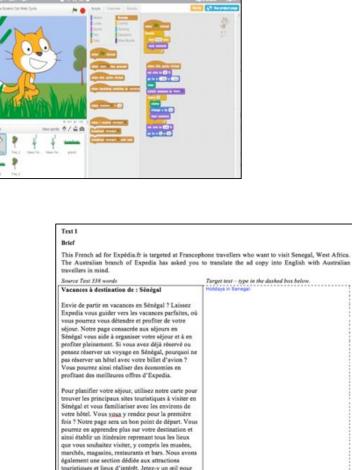
(MQU. Post. S1, 2017)

## e-Exam trial feedback - case studies

"I would recommend the e-Exam system to others" ~ Sem 1, 2017.

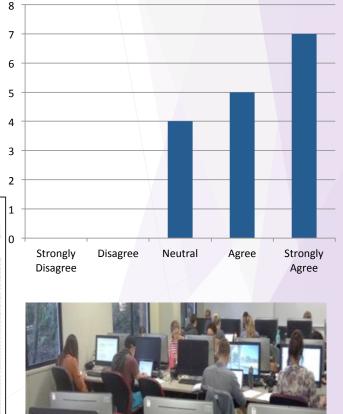


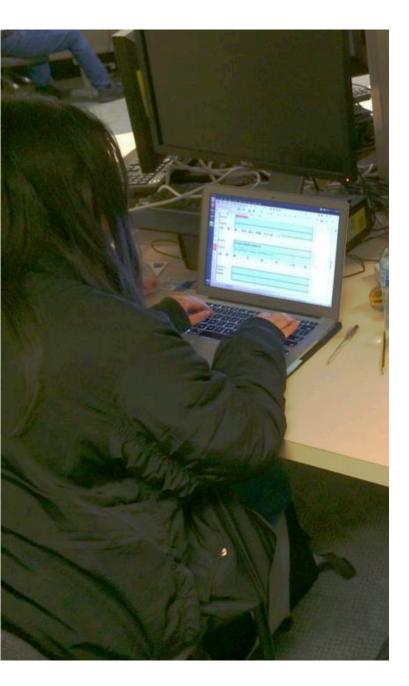




plus d'idées d'activités lors de votre séiour

#### UQ French translation (doc)

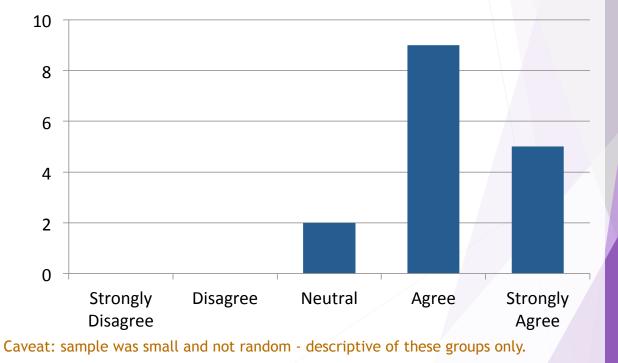




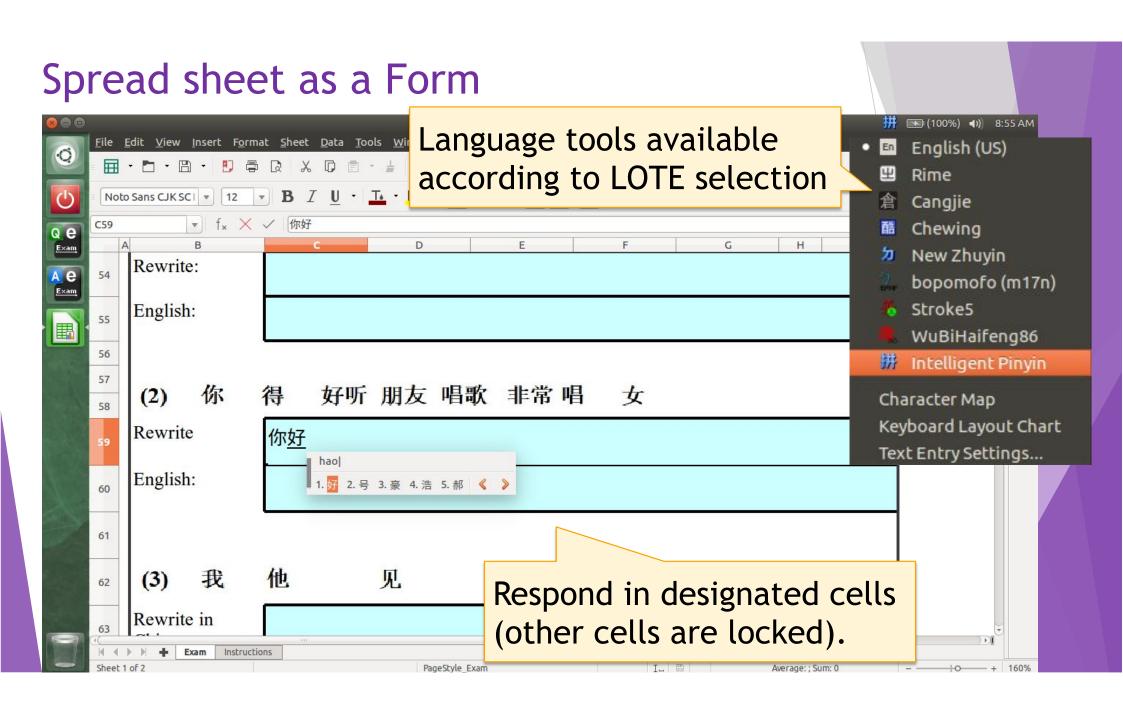
## Offline Spread sheet as a Form

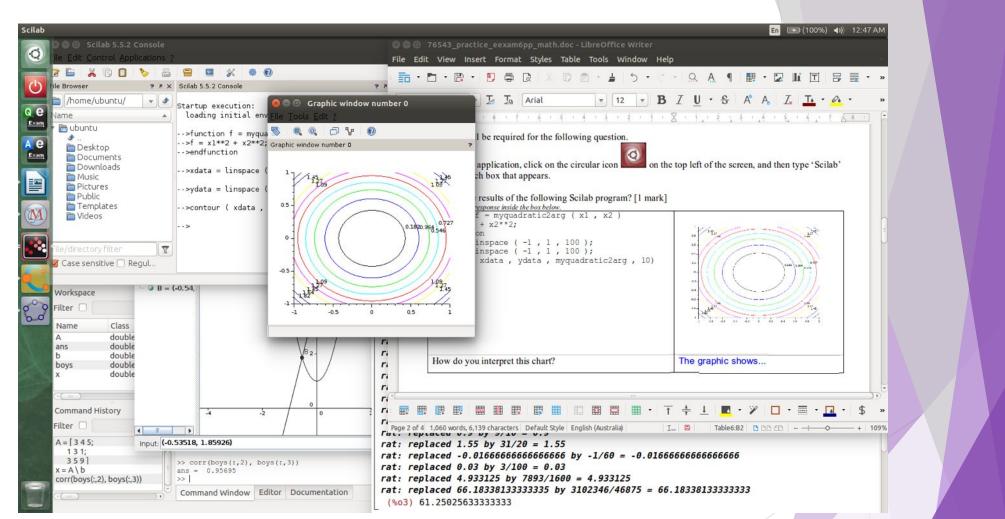
Intro to Chinese (first year): 2017 Semester 2. 22 students at pre-exam practice.

16 typed the exam. 7 females and 9 males.



I would recommend the e-Exam system to others





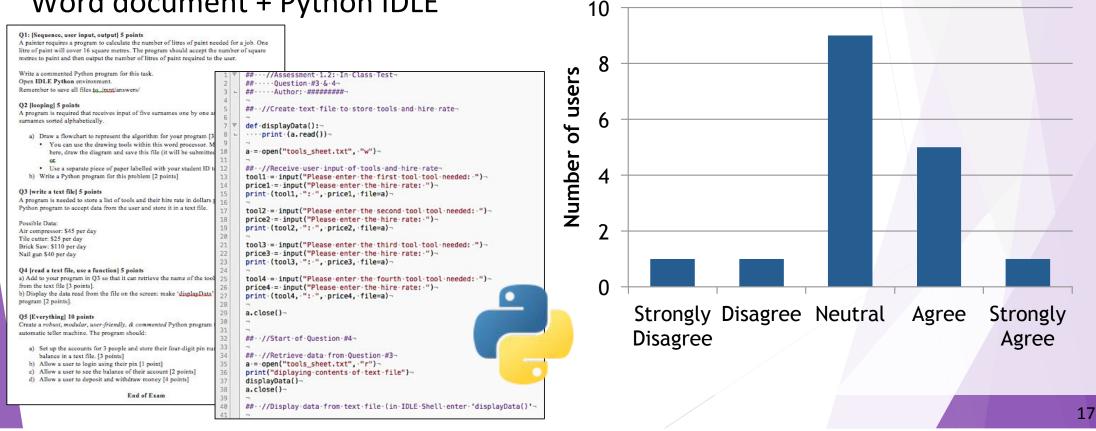
Candidates can access wxMaxima, SciLab, GeoGebra, GNU Octave (like MatLab), R (statistics package) alongside the standard LibreOffice suite (word processor, spread sheet etc), media, plus programming tools such as Python, Scratch etc. Responses via documents or Moodle LMS.

# e-Exam trial feedback - ECU case studies

"I would recommend the e-Exam system to others".

**Teaching Python Programming exam:** 

#### Word document + Python IDLE



ECU: CSE & DTE Post-survey 2017 S2

# e-Exam trial feedback - UQ

"I would recommend the e-Exam system to others". French language. 120 min 30%. Word document: article translation

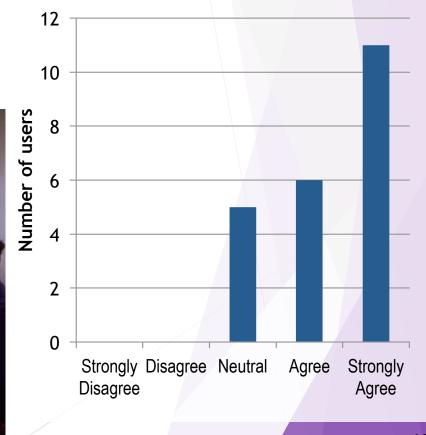
#### Text 1

Brief

This French ad for Expédia.fr is targeted at Francophone travellers who want to visit Senegal, West Africa. The Australian branch of Expedia has asked you to translate the ad copy into English with Australian travellers in mind.

Source Text 338 words	Target text - type in the dashed box below.	
Vacances à destination de : Sénégal	Holidays in Senegal	
Envie de partir en vacances en Sénégal ? Laissez		
Expedia vous guider vers les vacances parfaites, où	1	
vous pourrez vous détendre et profiter de votre séjour. Notre page consacrée aux séjours en		
Sénégal vous aide à organiser votre séjour et à en	1	
profiter pleinement. Si vous avez déjà réservé ou		100
pensez réserver un voyage en Sénégal, pourquoi ne		E M.
pas réserver un hôtel avec votre billet d'avion ?		1 /1
Vous pourrez ainsi réaliser des économies en profitant des meilleures offres d'Expedia.	1	
promant des memeures onres d'Expedia.		
Pour planifier votre séjour, utilisez notre carte pour		
trouver les principaux sites touristiques à visiter en		
Sénégal et vous familiariser avec les environs de		
votre hôtel. Vous yous y rendez pour la première		
fois ? Notre page sera un bon point de départ. Vous pourrez en apprendre plus sur votre destination et		
ainsi établir un itinéraire reprenant tous les lieux		A K
que vous souhaitez visiter, y compris les musées,		204
marchés, magasins, restaurants et bars. Nous avons	[ ;	
également une section dédiée aux attractions		the A
touristiques et lieux d'intérêt. Jetez-y un œil pour		
plus d'idées d'activités lors de votre séjour.		
	1	2





## Case studies - hand out (double sided!)

UTAS - Post-paper word document based eexam Monash - 'robust' online e-exam in Moodle

Your help .... Any suggestions to improve these cases? Anything we left out that you would like to know?

# e-Exam trial - Robust Moodle (Monash case):

Monash – Chinese language – two units (1<sup>st</sup> year and 3<sup>rd</sup> Year)

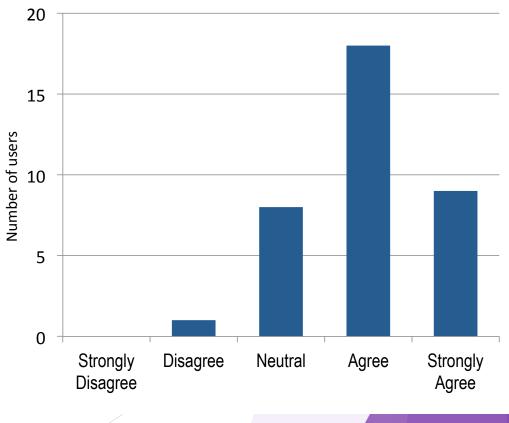
Early days for Moodle mode!

Robust Moodle worked to rescue network outages (double layered backup!)

Select 3<sup>rd</sup> party software carefully (can be limited).



"I would recommend the e-Exam system to others" Sem 1, 2018.



## e-Exam Process - Trials at Monash...

- 1) Two weeks prior: practice session + pre-survey.
- 2) Exam day: In-class, graded, supervised assessment task + post survey.



## Pre and post response trends (preliminary)

Strongly Disagree 1

5 Strongly Agree

Pre

Post 1

Post 2

Post 3

Ν

38

37

39

40

Written instructions were easy to follow It was easy to start my computer using the e-Exam USB stick I can use the e-Exam system just as well as my own laptop system It was easy to use the office suite (word processor/spread sheet) It was easy to use software applications beyond the word processor It was easy to save my response files into the correct place It was easy to answer multiple-choice questions in the e-Exam system Overall, I feel the e-Exam System is easy to use I feel the e-Exam System is reliable against technical failures I feel the e-Exam System is secure against cheating I now feel relaxed about using the e-Exam system for my exam I would recommend the e-Exam System to others My laptop is reliable for use in a computerised exam My typing skills are fast enough for a computerised exam Computerised exams make me more stressed than handwritten exams I would like to use a computer for exams in the future I am concerned about network outages impact ing my exam I am reassured the e-Exam system was robust against network outages The included software was useful [e.g DimSum] Moodle worked well as an exam environment

Caveat: Not random samples - descriptive of these groups only.

## Some Key Findings

a) The e-Exam system was rated well by the typists:4+ out of 5.

**b)** Robust network features worked (at least one obvious wifi outage) Responses were auto saved to USB, retrieved following exam and re-joined the e-workflow in Moodle.

c) Time saved in marking essay responses: 20% to 30% over that of paper responses.

d) Students need transition opportunity: roughly 30% preferred paper!

What else do you want to ask about findings?

## Logistics – UTAS e-Exams

# The Exam room – What is on the desks!

### A student's exam desk

eExam Candidate Instructions



US co

Co C

USB stick contains the eExam

25

Plastic ziplock bag

#### What do Supervisors get?

Security image. To match student computer desktop before starting.

> Australian Government Department of Education and Training

ECU

RMII

U

Student ID number

UNIVERSITY OF TASMANIA EXAMINATIONS FOR DEGRETS AND DIPLOMAS

ESH380 Digital Technologies Semester 1 2017 Examination (Paper-based alternative to be used in the event of equipment malfunction)

> Time allowed: TWO (2) hours Reading Time: FIFTEEN (15) minutes

> > Examiner: Dr Andrew Fluck

Instructions: Answer all questions by yourself without reference to any other sou booklet

Attempt FIVE (5) questions from Section A, SIX (6) quest from Section C. Backup Question papers (or from PDF)

# Staff professional development (UTAS)

#### Invigilators/Supervisors

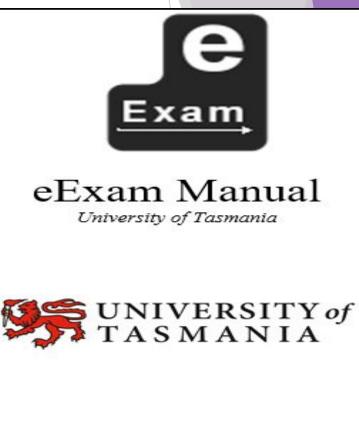
Hand out & collect USBs, not papers Note USB numbers with ID checks *Modified announcements to candidates* BYOD computers start up as candidates sit down (staggered) Start-up check – desktop picture from BACK of room Revert to paper if necessary

#### Information Technology Officers (basic IT skills sufficient)

Assist with laying power (UTAS: < 50% of candidates used it!) Don't touch keyboards when verifying files How to reboot/resume from the eExam USB IT support staff to be advised/follow exam room protocol

#### ALL

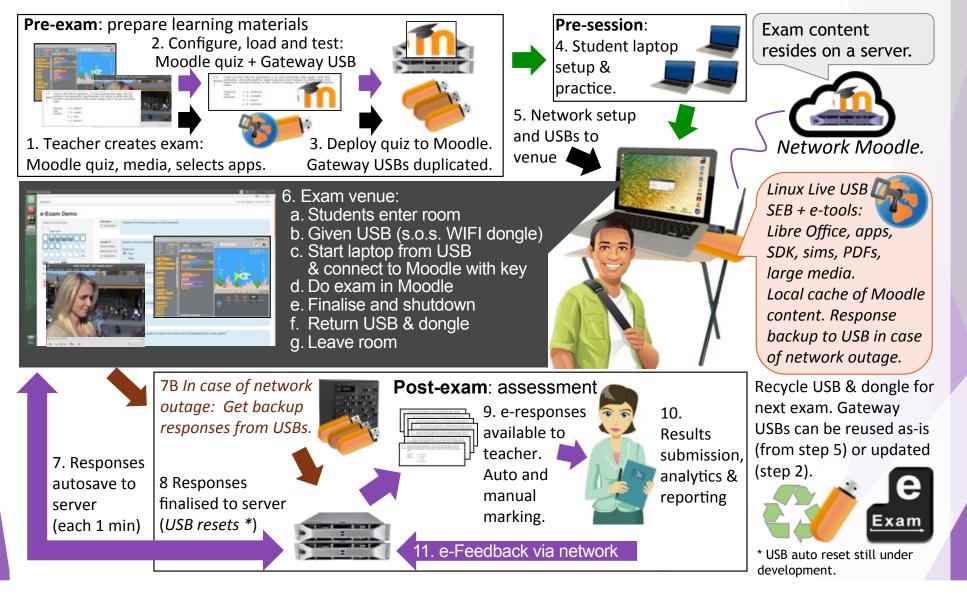
University eExam reference web-site eExam procedure manual (Academic professional development for authentic e-exams!)



Copyright @ 2017 University of Tasmania

Additional documentation is available from: http://www.transformingexams.com/guides.html

### e-Exam process: robust online Moodle (Phase 3)



# Hands-on:

Try an e-Exam USB stick. Follow the *'quick start'* guide to:

- Boot to USB...
  - PINK USBs ONLY: you join EduRoam using (yourusername@youruni.edu.au)
  - **GREEN** and **Black/RED**: will auto join WiFi.
- Logon to our demo Moodle user1, user2... user50 Passw0rd!





## Starting the exam at the same time - password

eexam e-Exams Learning and Assessm Home > Log in to the site	ent	En ■ (92%) ≪ 1:11 PM ⇔ ⇔ C You are not logged in.	
	Log in		
Log into LMS	Username Password Remember username Log in		ି ୯
server	Forgotten your usemame or password? Cookies must be enabled in your browser (2)	Deshiboard > AT53037 April 2018 > Test > AT53037 Seminar Test 1 April 2018	
	Some courses may allow guest access	NAVIGATION     Image: Constraint of the state	
	You are not logged in. Home		
		Password given out in class at the exam start time.	

## Third party software included.

Q.

e

#### En 🛄 (58%) 🔹 2:59 PM Start e-Exam Demo 000 Advanced students: please translate any two of the following Uninese File Edit Tools Format Programs Help passages into English. You will be marked against criteria specific to your proficiency level. Web Address Go Settings You may use Dim Sum Chinese tools for this question. To open the software 我再跟大家介绍一下人口结构。2015年,按照国际口径 15-64岁的中国 from the e-Exam System - use the circular 'Dash' button at the top left of the 劳动年龄人口占总人口的73%,数量是10.03亿,到2020年还有9.85 screen. The type "dimsum" into the search box. 亿,到2030年还有9.52亿,到了2050年还有8亿多。现在,美国劳动年 Below are three separate Chinese source text passages - please scroll to 龄人口占总人 发达国家劳动: 还有 %,日本是61%。此外,欧美 read them. 但是它的产出 劳动生产率比我 Diction 发展了,还有 dia addem 转动力的数量,以后科技水平 Passage 1 动力的数量就更不是问题 Be sure to look at the notes associated with the **bolded red** vocabulary items, as these words cannot be found in DimSum. 我再跟大家介绍一下人口结构。2015年,按照国际口径 15-64岁的中国劳动年龄人 口占总人口的73%,数量是10.03亿,到2020年还有9.85亿,到2030年还有9.52亿, This is an offline 到了2050年还有8亿多。现在,美国劳动年龄人口占总人口的比重是66%,欧洲是 67%,日本是61%。此外,欧美发达国家劳动年龄人口总数只有7.3亿,但是它的产出 劳动生产率比我们高得多。所以说,中国不光是现在不缺劳动力的数量,以后科技水 dictionary tool 平发展了,还有很多替代的措施和办法,劳动力的数量就更不是问题 Notes: 'Dim Sum' 口径 kǒujìng = 标准 "产出"是指生产过程中创造的各种有用的物品 Questions in Safe Exam Type your translation(s) below. Please indicate the passage number(s) for your selected passage(s). Browser ₩ B I E E 8 22 E

## Questions

#### Lecture test 1

⊖ True
6. 我们大学有二个汉语老师。
◯ True
O False
7. 他要打电话女朋友。
◯ True
O False

#### Section 3.

Question 5

Not yet answered

V Flag question

Edit question

Marked out of

32.00

Section Mark: 32

Re-organise the following words into meaningful sentences in characters by typing the words into the boxes provided. Then translate the sentence into idiomatic English. Do not simply translate word for word.

Please DO NOT include punctuation marks in your Chinese character sentence.

PLEASE IGNORE THE MARK YOU RECEIVE AUTOMATICALLY WHEN YOU SUBMIT THIS QUESTION. THIS QUESTION WILL BE MANUALLY MARKED.

中国地图   你看   干什么     Rewrite:	A range of form based question types were used in these e-exams.
Translate:	

## Questions

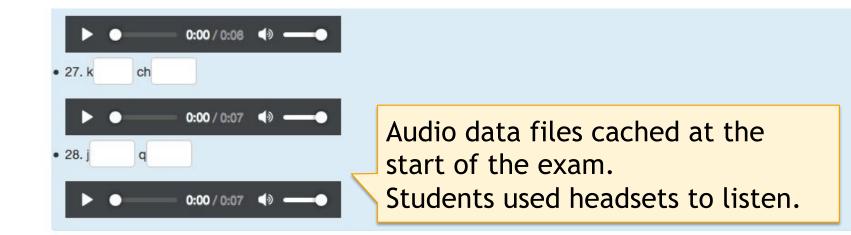
### Listening test 1

Question 5

Not yet answered

Marked out of

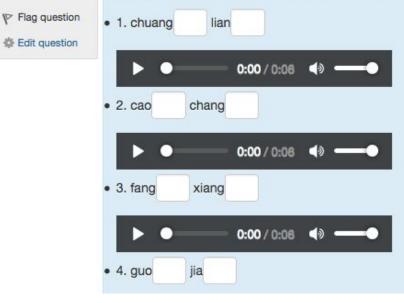
24.00

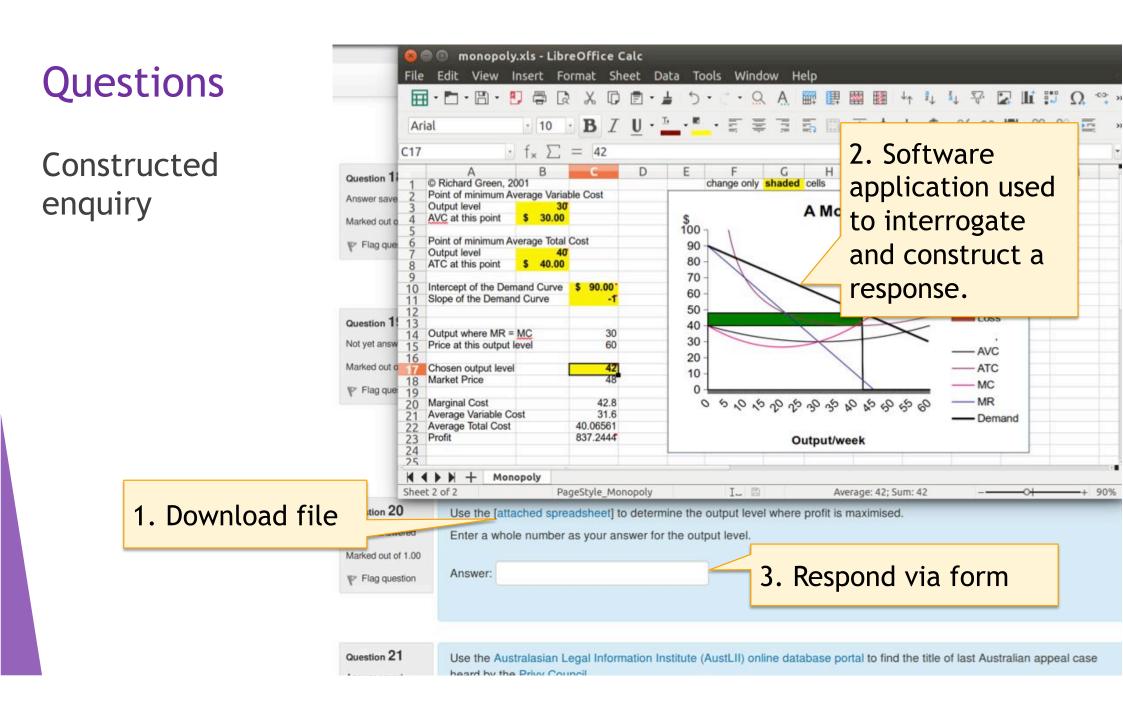


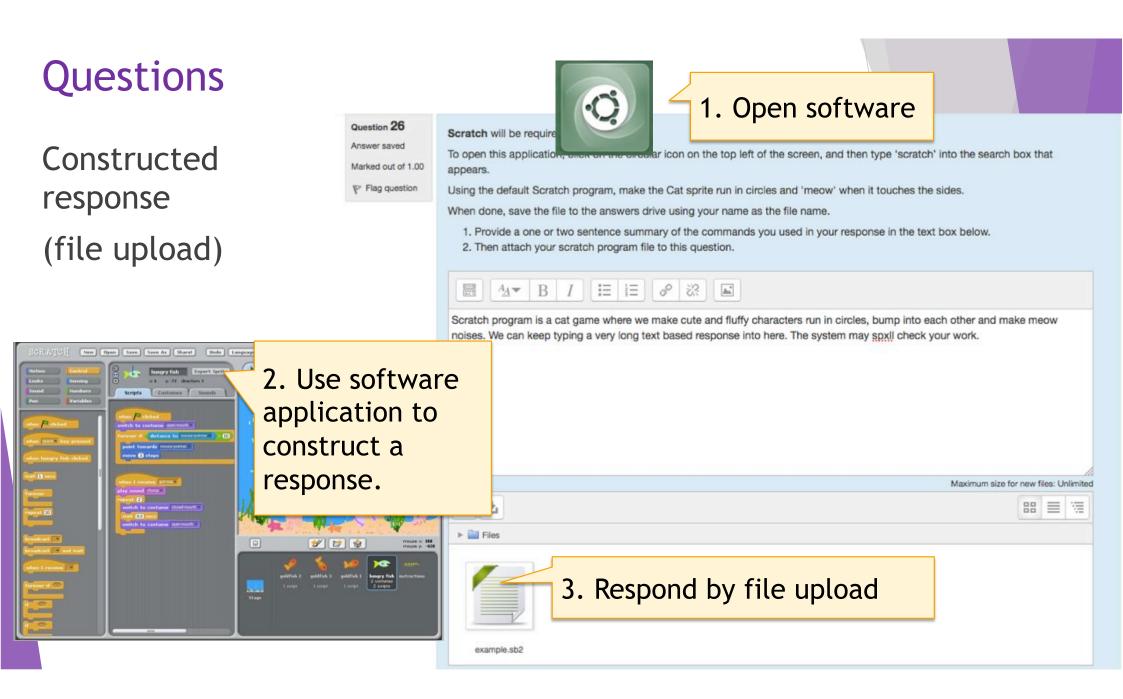
#### Section 3

Indicate the tones you hear.

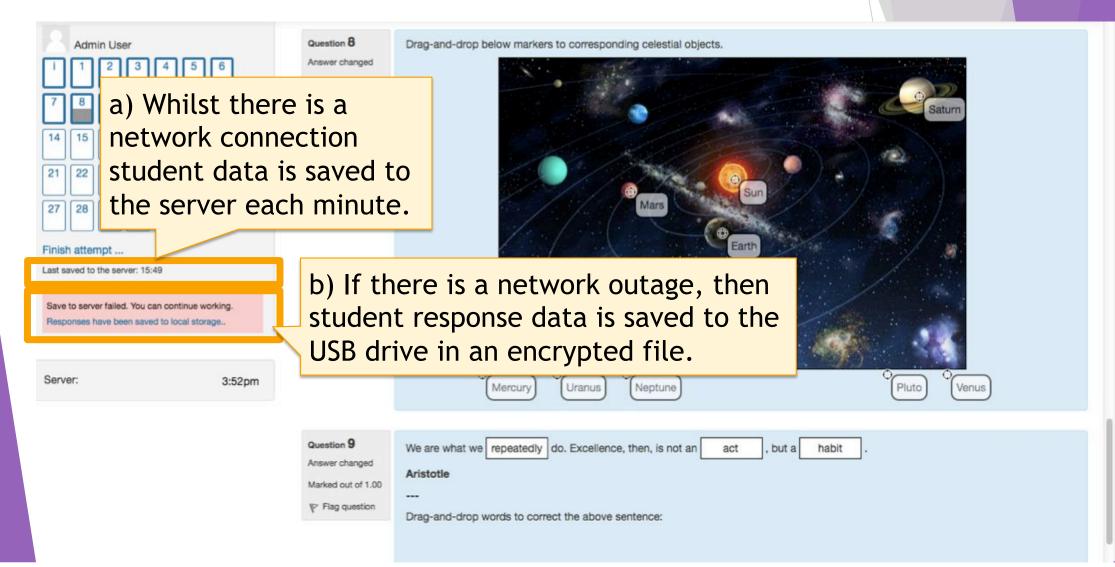
Please enter a number for the tone you hear in the appropriate box (e.g. 1, 2, 3, 4 or 0 for neutral).



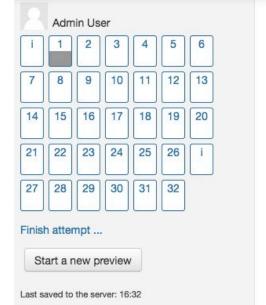




## Multi layered backup - Network Outage



## Multi layered backup - Network Outage at Submission



22

23

24

25

26

27

28

29

30

31

32

4:33pm

Save to server failed. You can continue working. Responses have been saved to local storage..

Server:

 If at submission time there is a network outage, then student response data is saved to the USB drive.

Not vet answered

- Ideally the student should try again or call an exam supervisor for help.
- If the connection cannot be reinstated then after the exam the response file is retrieved from the USB and uploaded to Moodle.

#### Submit failed

Return to attempt

Responses could not be submitted to the server. Responses have been saved to local storage. You can try to submit again...

Submit all and finish

If the problem persists please contact a staff member.

## Successful Submission

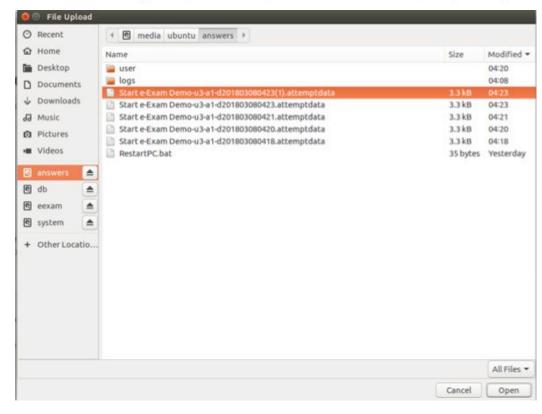
#### e-Exam Demo

QUIZ NAVIGATION User One i 1 2 3 4 5 6	Stat Completed o Time take	n Tuesday, 17 April 2018, 5:29 PM e Finished n Tuesday, 17 April 2018, 5:42 PM n 12 mins 51 secs e Not yet graded	Immediate feedback (optional setting)
7       8       9       10       11       12       13         •       •       •       •       •       •       •       •         14       15       16       17       18       19       20         •       •       •       •       •       •       •         21       22       23       24       •       •       •	P Flag question	omplete the following computer marked questions.	
Show one page at a time Finish review	Correct Mark 1.00 out of 1.00	elect one: True  False	
Confirmed submission			
to server triggers USB self clean up ready for next exam.	Incorrect	hat do you call a question format in which students must uniquely as nswer: matchings	ssociate a set of prompts with a set of options?
	Correct	hat was the version of Ubuntu was relased in April 2012?	

## If not submitted - post-exam upload to LMS

This quiz uses fault-tolerant mode. Adminstrators can upload exported responses This quiz has been configured so that students may only attempt it using the Safe Exam Browser.

You must use an approved version of Safe Exam Browser to attempt this quiz.



From the Quiz page, Admins/teachers can upload encrypted response file(s) from USB (can be done in bulk too using a large hub + our Admin tool)



## Thank you

For further information contact: Mathew.Hillier@monash.edu TransformingExams.com

eExamSymposium.eventbrite.com.au Sat 24 Nov, Melbourne, Australia.

Two international speakers:

 Head of e-Learning Service at Alpen-Adria University, Klagenfurt, Austria,
 A university with 40% uptake of e-exams.

2) Senior specialist in e-exams at the national Matriculation Examinations Board of Finland. Speaking about the roll out of their national e-exams project. Please complete our feedback survey!