SETutor Instructions for School Bulk Orders

Overview

Schools can select to run their SETutor surveys via Direct Emails (DE), Single Links (SL), or QR codes. In considering which method your School should select, please consider the following prior to selecting a method:

1. **Direct Emails**: Students will be sent a survey invitation for each tutor, tutorial, or course. Tutors are not required to distribute any codes or links. Schools must be able to provide a list of tutors linked to their students, especially if Sign-On is not used to manage tutorial lists. Students will be sent a survey link for every direct email survey ordered. To help minimise the number of emails students receive, the Evaluation Unit will merge email invitations according to batches by either Faculty or School (dependent on the size of each batch). Students will then receive one email per batch, which lists all their SETutor survey links.

2. **Single links**: Each tutor, tutorial, or course will be provided a single link (accessible via a password in the survey portal), which can be distributed via email or through Blackboard announcements. This survey has no population so does not generate a response rate. This method only requires a list of tutors and their tutorials.

3. **QR codes**: Tutors will need to self-distribute codes to students. This method provides flexibility in that it allows tutors to survey the students who attend their tutorials, practicals, lab sessions, etc. This method only requires a list of tutors, their tutorials, and number of codes required. QR codes contain the URL and password for each SETutor survey, so QR code scanners are not required to use this survey method.

4. In selecting one of the above methods, the School should consider whether the method can be equally implemented for all tutors in the School, so that it is equitable for all tutors.

5. From Semester 2 2018 onwards:
   a. All SETutor surveys will be conducted as confidential surveys. The Evaluation Unit will track all responses linked to student identifiers.
   b. Schools may only request one survey per Tutor per course. This ensures that a student will only complete one survey for a Tutor in a single course. The Evaluation Unit will aggregate all orders received from Schools up to the Course/Tutor level so that no students are required to complete more than one (1) survey per Tutor per course.
   c. **Requests to extend the SETutor survey period beyond Teaching Week 12 must be requested by the Head of School in writing to the Pro-Vice-Chancellor (Teaching and Learning) via pvctl@uq.edu.au.**

For each of the SETutor administration methods please see the relevant sections below.
Direct email orders

Download the School Bulk Order template (XLSX, 56KB). The SETutor Bulk Order template includes four tabs: "Instructions" (no colour tab); "Tutor List" (blue tab); "Student Sign-on list" (green tab); and "Other Student list" (orange tab).

1 - Tutor List tab

Within this tab, please list all the SETutor surveys required. Each row corresponds to one SETutor survey. If a tutor has more than one survey per course or across courses, there must be an entry per row for each survey.

The required data are:

1a. Title, First Name & Last name columns: Tutors' information for listing in the survey and reporting. Preferred names are permissible.

1b. Email Address: Email address of the tutor. Please provide a valid UQ email address, not an external email address (e.g. Gmail).

1c. UQ Login: Please list the UQ logins as the unique staff identifier for tutors. UQ Logins are listed within the Outlook Global Address book under "Alias".

1d. Course Code & Class number: The course code and class number for the survey. For courses with multiple offerings (e.g. Gatton & St Lucia), the class number is required to identify the appropriate offering of the course.

1e. Tutorial/Prac/Lab codes: Provide a code to identify the tutorial, prac, clinic, lab group, etc. Within the Sign-On class lists, this is the tutorial/clinic/prac/lab code for the course, eg. T01, T02, T03, CO1, CO2. This code must match the codes listed within the "Student Sign-on list" tab. The Evaluation Unit will complete a match for the code listed to the students that have signed onto those Sign-on groups.

If you don't use Sign-on, this code can be anything so long as it is unique for the Course and Tutor and matches the relevant codes used/listed in the Other Students list (see "Other Student list" information below).

1f. Early release date, if applicable: If the tutor requires an early SETutor survey, please list the earliest opening date for the survey. Please note that the evaluation period for the direct email method will be the standard three-week period, unless otherwise organised with the Evaluations Team. Please use the following format: DD/MM/YYYY

1g. Number of students: Not required for Direct Email surveys. Leave this column blank.
2 - Student Sign-on List tab

If your School uses Sign-on to manage tutorial class lists, this tab is an example of what those lists look like. The Tutorial group codes are listed in red text.

If you know which Tutor is required for which tutorial group, no other information is required for this tab. The Evaluation Unit will download tutorial data and match the order requests to students’ Sign-On groups.

If you would like a list of all Sign-On groups for your School, please email evaluations@uq.edu.au.

3 - Other Student List tab

If your School does not use Sign-on, please enter the required information about the students in this list. The data required are:

3a. **Family Name (optional) & First Name (optional)**: Students' family and first names. These are used for email invitations to students and are optional. If no names are provided, email communications will be sent without students’ names. If you include names, please include them for the entire order. If you exclude names, please exclude them for the entire order.

3b. **Email Address**: Email address of the students. Must be a UQ email address.

3c. **Course Code & Class Number**: The course code and class number for the survey.

3d. **Tutorial/Pract/Lab code**: Provide a code which identifies the tutorial, pract, clinic, lab group, etc for each tutor, course and class number listed per row in the "Tutor List" tab (blue tab). This code must correspond to the code provided in the "Tutor List" tab. For example, these codes can be T01, T02, T03, CO1, CO2. We will use the Tutor's information in the "Tutor List" to link the students to the tutors.
Single Link orders

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1 - Tutor List tab

Within this tab, please list all the SETutor surveys required. Each row corresponds to one SETutor survey. If a tutor has more than 1 survey per course or across courses, there must be an entry per row for each survey.

The required data are:

1a. **Title, First Name & Last name** columns: Tutors' information for listing in the survey and reporting. Preferred names are permissible.

1b. **Email Address**: Email address of the tutor. Please provide a valid UQ email address, not an external email address (e.g. Gmail).

1c. **UQ Login**: Please list the UQ logins as the unique staff identifier for tutors. UQ Logins are listed within the Outlook Global Address book under "Alias".

1d. **Course Code & Class number**: The course code and class number for the survey. For courses with multiple offerings (e.g. Gatton & St Lucia), the class number is required to identify the appropriate offering of the course.

1e. **Tutorial/Prac/Lab codes**: Not required for Single Link surveys. Leave this column blank.

1f. **Early release date, if applicable**: If the tutor requires an early SETutor survey, please list the earliest opening date for the survey. Please note that the evaluation period for the direct email method will be the standard three-week period, unless otherwise organised with the Evaluations Team. Please use the following format: DD/MM/YYYY

1g. **Number of students**: Not required for Single Link surveys. Leave this column blank.

No other information is required. Please leave the "Student Sign-on list" and "Other Student List" tabs as they are.
QR Code orders

Download the School Bulk Order template (XLSX, 56KB). The SETutor Bulk Order template includes four tabs: "Instructions" (no colour tab); "Tutor List" (blue tab); "Student Sign-on list" (green tab); and "Other Student list" (orange tab).

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1a. **Title, First Name & Last name** columns: Tutors' information for listing in the survey and reporting. Preferred names are permissible.

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1c. **UQ Login**: Please list the UQ logins as the unique staff identifier for tutors. UQ Logins are listed within the Outlook Global Address book under "Alias".

1d. **Course Code & Class number**: The course code and class number for the survey. For courses with multiple offerings (e.g. Gatton & St Lucia), the class number is required to identify the appropriate offering of the course.

1e. **Tutorial/Prac/Lab codes**: Not required for QR code surveys. Leave this column blank.

1f. **Early release date, if applicable**: If the tutor requires an early SETutor survey, please list the earliest opening date for the survey. Please note that the evaluation period for the direct email method will be the standard three-week period, unless otherwise organised with the Evaluations Team. Please use the following format: DD/MM/YYYY

1g. **Number of students (if using QR code method only)**: Enter the number of codes/passwords required for this survey. For example, if the tutorial group has 24-26 students per week, enter 26 so that there are sufficient codes to account for week changes to class attendance.

No other information is required. Please leave the "Student Sign-on list" and "Other Student List" tabs as they are.